

Citizen Survey

The Parkersburg Police Department takes pride in maintaining a high level of service to the citizens of our community. In an effort to improve and adapt to the needs of the community, we are conducting a survey to help us measure the quality of our service and look for areas that need our attention. Your comments and opinions are important to us so we would appreciate it if you would take a moment of your time and tell us how you feel. Please answer as many questions as you are able to.

How many years have you lived in Parkersburg, WV? _____

What is your ZIP code? _____

In the past three years, have you had to contact the Parkersburg Police Department?

Yes No

How would you rate the overall quality of the service the Parkersburg Police Department provides?

Excellent Good Adequate Poor

Have you ever been the victim of a crime in Parkersburg, WV?

Yes No

How safe do you feel in your home?

Very Safe Safe Neutral Unsafe Very Unsafe

How safe do you feel walking in your neighborhood at night?

Very Safe Safe Neutral Unsafe Very Unsafe

How would you rate the professional conduct, appearance, and attitude of the Parkersburg Police Department Officer's you have come in contact with?

Excellent Good Adequate Poor

Please rate the overall competency of the Parkersburg Police Department's Office employees?

Excellent Good Adequate Poor

Please list any concerns with regard to law enforcement as it applies to the safety and security of you, friends, family or workplace.

Feel free to provide any recommendations, suggestions or additional information on how we can better serve the citizens of the community.
